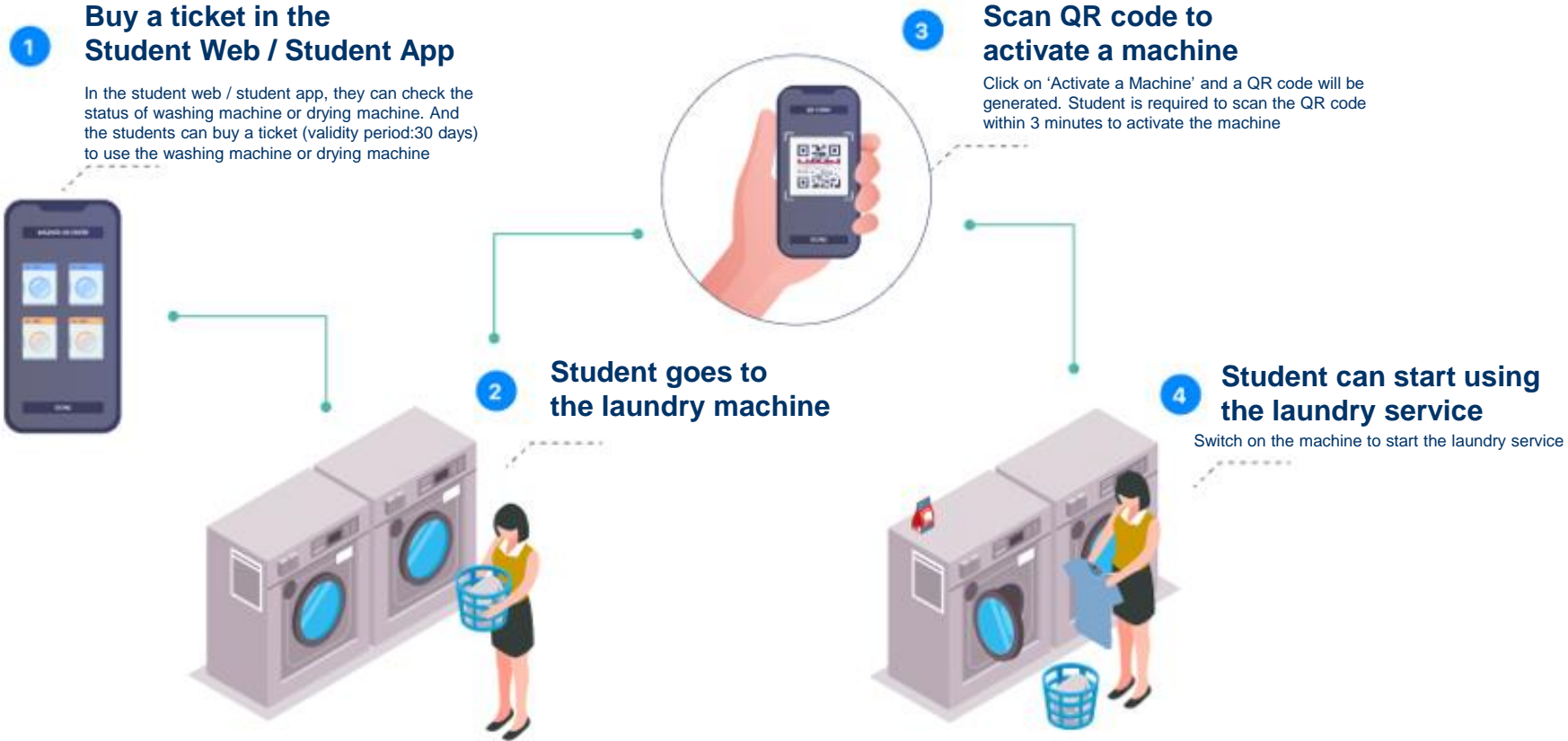


Laundry System

User Manual for Student Control Panel

Laundry Flowchart



Ticket Page

This is the 'My Tickets' page which shows the following:

1. List of available tickets
2. List of used tickets
3. Purchase history tab
4. +Buy Ticket button

The screenshot displays the 'My Tickets' page with the following elements:

- Header:** THE HONG KONG UNIVERSITY OF SCIENCE AND TECHNOLOGY | Residential Life | You are logged in as beautitag | Logout
- My Tickets Section:**
 - 1 Available Tickets:** A list of five tickets:
 - Washing Machine (With Washing Powder): Reserved Machine: GGT-210
 - Dry Machine: Reserved Machine: GGT-201
 - Dry Machine: Reserved Machine: GGT-201
 - Dry Machine: Reserved Machine: UG Hall V
 - Dry Machine: Reserved Machine: GGT-210
 - 2 Last 10 Used Tickets:** No used ticket(s)
- 3 Purchase History:** A tab for viewing purchase history.
- 4 + Buy Ticket:** A button to purchase a new ticket.

Buying a Ticket

1. From the 'My Tickets' page, click on the '+Buy Ticket' button.

2. Select the Laundry Room from the list.

3. Choose the Service Type. (Dryer/Washing Machine)

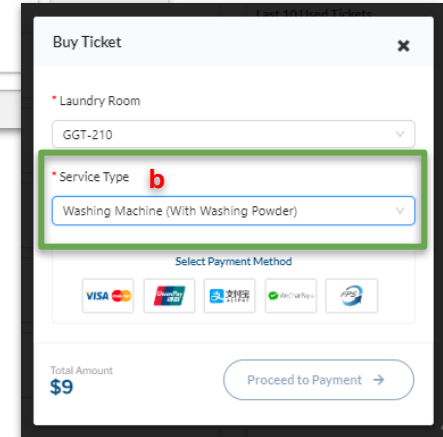
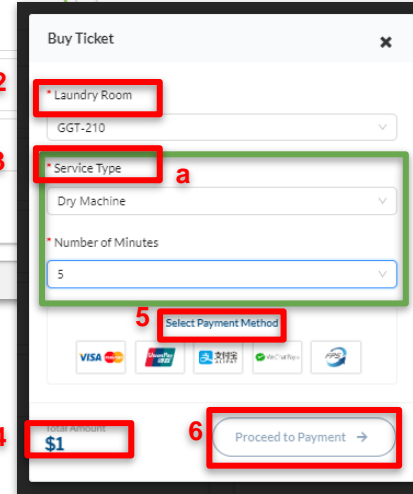
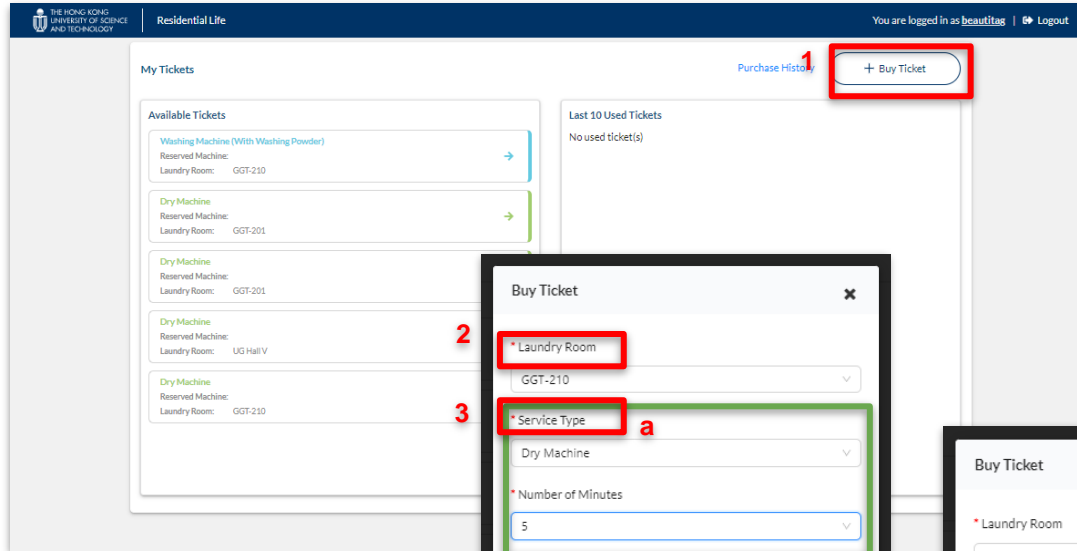
a. If the service type is for the dryer machine, select the Number of Minutes.

b. If it's for Washing Machine, no additional details/selections.

4. Review the total amount.

5. Select the payment method.

6. Then proceed to the payment.



Payment Methods

Below are the available payment methods depending on how the system will be accessed:

On Mobile Web:

1. China UnionPay
2. Visa / Master

On HKUST Student App:

1. China UnionPay
2. Visa / Master
3. Alipay

On Desktop Web:

1. China UnionPay
2. Visa / Master
3. FBS
4. WeChat Pay
5. Alipay

Activate a Machine

1. From the 'My Tickets' page, under the 'Available Tickets', select the machine you'd like to use.
Click/Tap on the machine to view the details and to reserve.

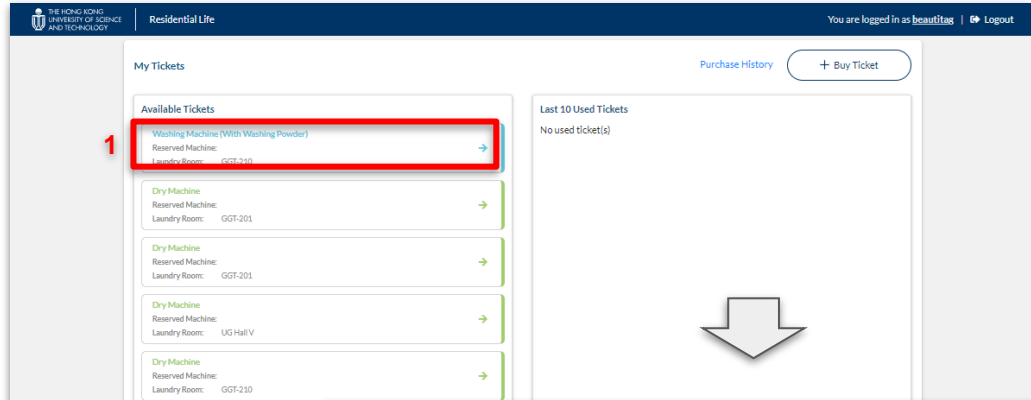
The ticket details that will be shown in the the next page are the following:

- Expiry Date
- Service Type
- Machine Type
- Laundry Room
- Invoice Number
- Price
- Payment Method

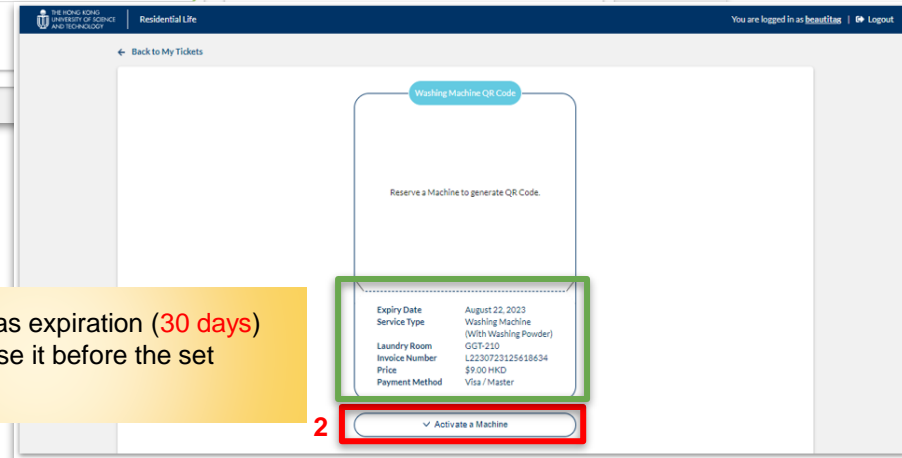
2. Click on 'Activate a Machine' and a QR code will be generated.

Within 3 minutes after clicking on 'Activate a Machine', the laundry machine will be on hold and cannot be activated by other students. Please make sure to switch on the laundry machine within **3 minutes**.

After 3 minutes, the machines will be released, and if other students have already activated them, you would need to wait for their laundry cycle to be completed



Note: The ticket has expiration (30 days) so make sure to use it before the set expiry date.



Viewing Purchase History

1. From the 'My Tickets' page, click on the 'Purchase History'.

2. Then you will be routed to the Laundry Purchase History which shows the list of purchased tickets

You can click on the ticket to view the full details

The screenshots illustrate the following steps:

- Step 1:** On the 'My Tickets' page, the 'Purchase History' link is highlighted with a red box and a red '1'. A grey arrow points down to the next screenshot.
- Step 2:** The 'Laundry Purchase History' page is shown. The first ticket entry is highlighted with a red box and a red '2'. A grey arrow points down to the next screenshot.
- Step 3:** The full details of a ticket are shown. A red box and a red '3' highlight the 'Washing Machine QR Code' section. Below the QR code is a table with the following information:

Field	Value
Expiry Date	August 22, 2023
Service Type	Washing Machine (With Washing Powder)
Laundry Room	GGF-210
Invoice Number	L2230723125618634
Price	\$9.00 HKD
Payment Method	Visa / Master

At the bottom of the details page, there is a button labeled 'Activate a Machine'.